

EQUIPCARE APP

EQUIPCARE 4

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In the past, communication between machines and their owners was limited by the need for a service technician to intervene and evaluate the machine's status. With Wacker Neuson's telematics solution EquipCare, communication is now easier than ever. Now, you can contact your equipment fleet from anywhere. And, even better, your equipment can report to you independently about the need for scheduled service and possible functional issues that will interrupt their work day.





Directly connect with every machine from the convenience of your desk.

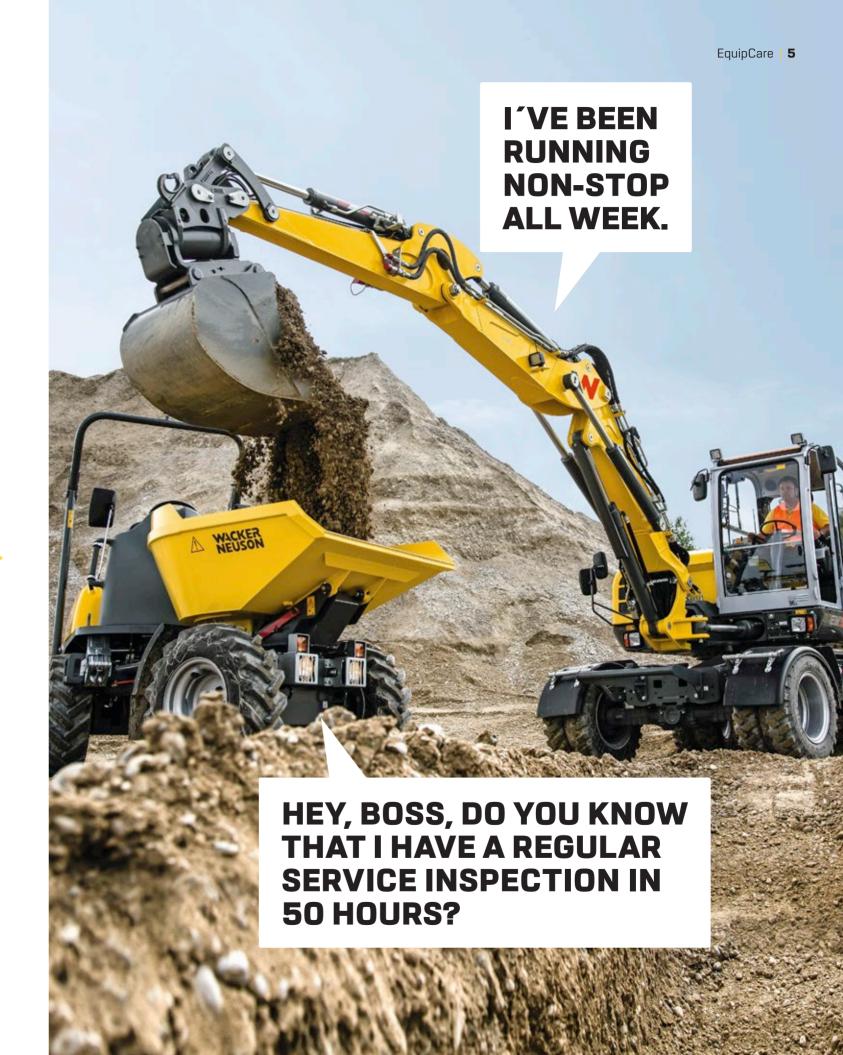


Access all equipment information with just a few clicks.

YOUR MACHINES MAY BE OUT ON THE JOB SITE, BUT THEY'RE AS CLOSE AS YOUR FINGERTIPS.

Wacker Neuson's EquipCare solution puts the status and location of your equipment within easy reach on your PC. EquipCare also enables you to send machine information to your smartphone or tablet immediately.

You can find an overview of which machines are equipped with EquipCare here: wackerneuson.com/equipcare

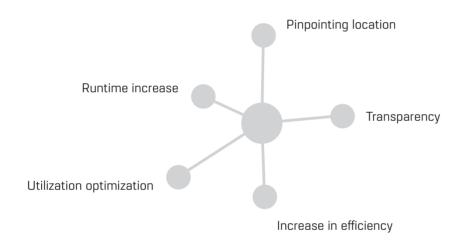


ALWAYS A STEP AHEAD.

EXPECT THE UNEXPECTED, NO MATTER WHAT THE JOB SITE.

Surprises lurk around every corner, but with EquipCare, you can respond faster and reduce costly downtime. Error messages are sent directly to a smartphone or your PC, allowing you to diagnose possible issues

remotely and apply appropriate action in a timely manner. You can order parts in advance of a failure, limiting emergency repairs and the impact of a "machine down" situation on your business.



"WE USE EQUIPCARE SO THAT SMALL ISSUES DO NOT BECOME BIG PROBLEMS."

"FOR THE FIRST TIME, I HAVE A REAL-TIME OVERVIEW OF ALL OF MY COMPANY'S COMPACT EQUIPMENT."

Thomas Helberg | Service Manager







TARGETED MACHINE ANALYSIS IN THE FIELD MEANS EFFICIENCY IN THE OFFICE.

The advantages of the EquipCare App and the EquipCare Manager.

If a machine fails, your service technician can see the fault code before he even sees the machine firsthand.

Service management is coordinated quickly and easily via chat function.

Remote diagnostics eliminate inaccurate parts identification and ordering.

THE REAL BENEFIT?
IMPROVED SERVICE SPEED AND ACCURACY.

Optimal utilization of your equipment fleet through...

- ... easy location of your machines.
- ... precise documentation of the operating time.

Longer runtime and service life thanks to ...

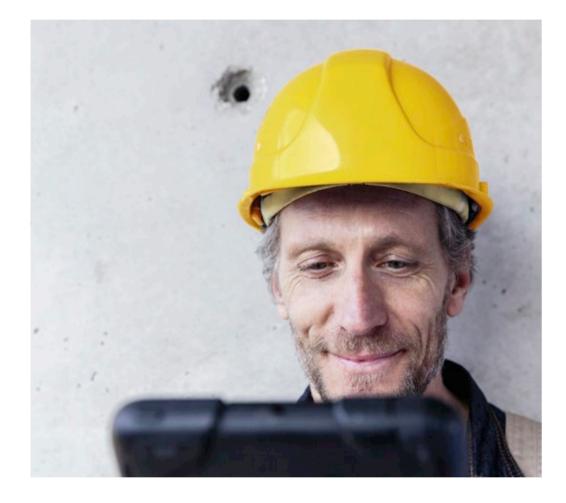
- ... proactive communication with your machines.
- ... notification of recommended maintenance.
- ... warning function if the machine leaves a previously defined area.

Simplified evaluation of your fleet status through...

- ... visibility to actual accumulated operating hours.
- ... assessment of each machine's entire service life.

TAKE YOUR FLEET MANAGEMENT TO A NEW LEVEL.

Everything under control, while on the go.



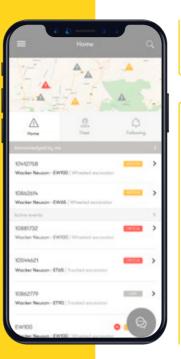
HOW WOULD YOUR EMPLOYEES BENEFIT FROM A MOBILE ASSISTANT?

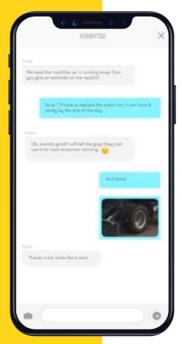
Where are your machines? What are they doing? How long have they been doing it? Where is their next job? Do they need a break beforehand? Is there a problem on the horizon?

The EquipCare App acts as an integral part of your team, keeping you and your crew up-to-date about everything, wherever you are. By coordinating machine data and communicating it right to you in an easy to understand format, you can make quick decisions based on established facts.

It works like this: the telematics module detects pending maintenance, predefined alerts or potential problems with your machine and immediately sends a notification to the EquipCare system. This gives your service technician a clear picture of the spare parts and tools required to handle the task at hand. At the same time, your fleet manager can coordinate service schedules via EquipCare chat.

This helps expedite repair times and reduce machine downtime.



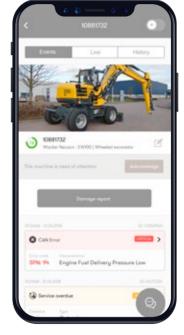


THE DIRECT LINE: MESSAGES.

Receive all information for each of the machines you are tracking via push notification to your smartphone's notification center. You can also upload images. This saves valuable time, in the event of a failure.

ACT INSTEAD OF REACT: ATTENTION LIST.

All signs and signals that may indicate a failure are listed here according to importance and urgency so that you or your service partner can react quickly.



SOMETHING HAPPENED: EVENTS.

All events are shown here in detail – from the error message to the maintenance performed. This keeps your service technician in the loop, every step of the way.

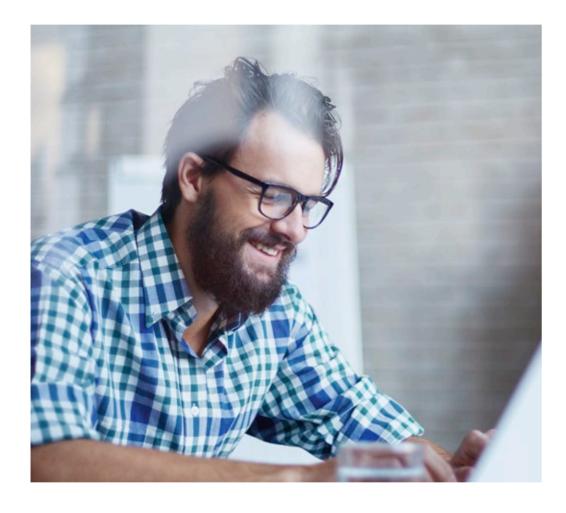


YOUR THIRD EYE: FOLLOWING.

Would you like to focus on a machine or a whole group of machines? The "FOLLOWING" feature does just that. EquipCare generates a push notification on your smartphone, alterting you to events taking place with a machine or group of machines.

THE EQUIPCARE MANAGER.

Delivering facts, figures and answers.



EQUIPMENT PRODUCTIVITY CAN SIGNIFICANTLY IMPACT YOUR PROFITABILITY.

Time is money. The more projects your equipment can complete on a daily basis, the more successful your business can be. Reliable machines that are well maintained and ideally suited for the tasks at hand ensure less downtime, greater productivity and a higher return on your investment.

The EquipCare Manager gives you the data you need to meet your daily commitments,

as well as build and allocate your fleet appropriately. Notifications about changes in machine status, combined with automatic machine diagnostics, help you stay on top of maintenance and issues that impact performance and service life. Integrated tools can easily access complete life cycle data stored in the EquipCare Manager, allowing you to evaluate your fleet and make educated decisions about how to manage or expand it.



The "FLEET OVERVIEW"

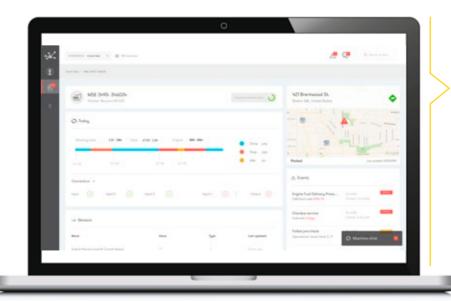
gives you an initial overview of your entire fleet. Chat with a defined group of people about a certain machine. The conversation history will be stored in the system. You can also connect to the app in this area and integrate photos of the construction site in the chat feature.

BIRD'S EYE VIEW OR CLOSE-UP?

THE EQUIPCARE MANAGER GIVES YOU BOTH.

What do you need to do today? Do you need visibility to the life cycle of your entire fleet or are you concerned with only a single machine? Is it time to re-fleet or is one unit coming due for service? The EquipCare Manager clearly communicates both types of information, giving you the power to take actions that will benefit your business.

Access to the EquipCare Manager Portal can be found here: ec.wackerneuson.com



"UNIT DETAILS" gives you a status overview of an individual unit. This includes pertinent statistics, as well as fault codes generated during the machine's life cycle, alerts or upcoming maintenance.





EQUIPCARE. GIVING EVERY MACHINE A VOICE.

EquipCare is fluent in more than just the language of the latest generation of Wacker Neuson machines. It's possible to connect this telematics solution as a dealer-installed accessory for your existing machines. This allows you to consolidate all of your fleet data in one system.

Visit wackerneuson.com/equipcare to see which machines come with EquipCare or can be modified to accommodate the system.

Access to the EquipCare Manager Portal can be found here: ec.wackerneuson.com





Not available for every machine. This type of data may vary by machine and the type of the telematics module.