

How to Access Cricket Couture

To order on the Cricket Couture site, you must first create a new account.

- Employees will be able to click the Create Account link and enter their first and last name and email address to create an account. Once submitted, a temporary password will be sent to the email on file. Use that email address to complete the account setup. You will be required to enter a new password that has at least 1 capital letter, at least 1 number, and at least one special character. You will then need to verify the password before clicking submit. Once a new password is successfully created, you can log in with your new credentials.
- If you are an Authorized Retailer, you will be required to enter your Dealer ID, Location ID, and Location Name in addition to your first name, last name and email address. This information will be verified prior to granting you access to Cricket Couture.

Once logged in, you have full access to everything Cricket Couture has to offer. Choose a category at the top of the page to start browsing the product offerings. When you find an item you'd like, click on the product to view descriptions, alternate views, size charts and more. When you are ready to purchase, select any size/color option for the item and indicate your desired quantity in the textbox before clicking the add to cart button. Any made on demand items will list the minimum order quantity required for purchase as well as any production times for the item.

Click on the cart icon in the top right-hand corner of the site to view all items in your cart. When you are ready to checkout, click continue and complete all the necessary billing and shipping fields. You will be able to see all of the available shipping methods and choose which is best for your order. Finally, you will review your order details to ensure they are all correct and when complete, click the final SUBMIT button at the bottom of the review page. When your order is successfully submitted you will see a thank you message on the screen along with an order confirmation number. You will also receive an order confirmation email with all your order details.

To view your order history, click on the "My Account" icon in the header and toggle to "Order History".

Finally, to logout from your account, click the arrow icon to the right of the My Account icon in the top right-hand corner.

Happy Shopping!